JULY 2026 VOL.15

CONNECTIONS

Community Counseling Center's Quarterly Newsletter

Families Thriving Together Conference

AGENCY UPDATES
CCC Earns Full Three-Year CARF Accreditation

Employee of the 3rd Quarter Announcements

WE'VE BEEN BUSY
Community Outreach & Participation

Celebrating Excellence: Community Counseling Center Earns Full Three-Year CARF Accreditation!

Community Counseling Center (CCC) is proud to announce that we have officially earned another Three-Year Accreditation from CARF International following our re-survey and final report received in late April. This achievement reflects the dedication, resilience, and daily commitment of our entire team—across all programs, facilities, and administrative offices spanning Bollinger, Cape Girardeau, Madison, Perry, and Ste. Genevieve counties.

During the survey, a team of expert peer reviewers evaluated over 2,800 standards covering organizational management, service delivery, financial planning, health and safety, and specialized care.

Thank You to Our Team

Achieving a Three-Year Accreditation is a direct reflection of the quality, consistency, and deep compassion that our staff brings to work every single day. Whether you are providing direct clinical care, managing crisis lines, maintaining our facilities, or handling administrative logistics behind the scenes, you made this achievement possible.

Thank you for your commitment to our mission of promoting personal growth, wellness, and hope across Southeast Missouri!

Championing Hope and Healing: Community Counseling Center's 2026 Mental Health Awareness Month Tour

Throughout May, Community Counseling Center (CCC) proudly hosted its annual series of Community Impact Luncheons across its five-county service region—Bollinger, Cape Girardeau, Madison, Perry, and Ste. Genevieve counties. Guided by our core mission to promote and support personal growth, wellness, and improved quality of life through comprehensive behavioral health services, these gatherings served as a powerful reminder of what we can achieve when a community unites around mental health.

Central to each luncheon were our guest speakers—all former or active clients of CCC. By bravely sharing their personal stories of recovery, they highlighted unique journeys defined by resilience, hope, and the life-changing impact of accessible care. Their voices brought our mission to life, proving that with the right support, individuals and families can overcome obstacles and rediscover a hopeful future.

Cape Girardeau County Kickoff

- Date & Location: May 1st at the Jackson Civic Center (Catered by Smokehouse 61)
- Guest Speaker: Lisa Steele shared her powerful personal journey of recovery and resilience.
- Community Partner of the Year: The 32nd Judicial Circuit Treatment Court (led by Judge Scott Lipke and Court Administrator Taylor Weiler) was honored for its exceptional dedication to collaborative justice and client support.

Ste. Genevieve County Luncheon

- Date & Location: May 5th at the Sports Complex (Catered by Mimi's)
- Guest Speaker: Natasha Gates shared an inspiring story of personal growth and overcoming life's challenges.
- Community Partner of the Year: The St. Vincent de Paul Society was recognized for its community support and partnership.

Bollinger County Luncheon

- Date & Location: May 7th at The Corner Barn (Catered by Jay's BBQ)
- Guest Speaker: Danielle Guard spoke about her path toward healing and long-term recovery.
- Community Partner of the Year: The Woodland R-IV School District was honored for its collaborative commitment to student wellness and community mental health.

Perry County Luncheon

- Date & Location: May 13th at the Robinson Event Center (Catered by DC Catering)
- Guest Speaker: Kyle Grogg shared his unique perspective and journey of perseverance.
- Community Partner of the Year: Faith Presbyterian Church was recognized for its generous community outreach and ongoing partnership.

Madison County Luncheon

- Date & Location: May 14th at the Bill Banks Event Center (Catered by 114 West Main Mercantile and Catering)
- Guest Speaker: Casey Duncan delivered an inspiring message emphasizing hope and personal transformation.
- Community Partner of the Year: Madison County Recovery Allies was honored for its tireless dedication to supporting individuals in recovery.

Community Counseling Center extends its deepest gratitude to every guest speaker for courageously sharing their stories, to our venue hosts and caterers, and to all of our incredible community partners. Together, we continue to break down barriers, reduce stigma, and ensure that mental health support remains a vital priority across Southeast Missouri.

Empowering Families: Community Counseling Center Hosts Inaugural "Families Thriving Together" Workshop

As an exciting and vital supplement to our annual regional conference, Community Counseling Center (CCC) hosted its first-ever Families Thriving Together workshop on June 23, 2026, at the Jackson Civic Center. Designed specifically for teens (ages 13–17) and their parents or caregivers, this engaging day-long event focused on bridging communication gaps, navigating modern digital pressures, and strengthening family connections.

A Powerful Start: Keynote on Digital Well-Being

The event kicked off with an inspiring keynote address by Josh Varner titled, "Digital Detox: How Smartphones and Social Media Impact Mental Health — And How to Reclaim Well-Being." Varner explored how constant digital connectivity contributes to the current youth mental health crisis, why modern platforms are engineered to be addictive, and how families can implement practical, evidence-based solutions to promote healthier digital habits.

Tailored Breakout Sessions

Following the keynote, attendees split into dedicated breakout tracks designed to address the distinct perspectives of both parents and teens:

- **Parent/Caregiver Track: Presented by CCC staff member Timothy Grogan, "Raising Teens in Today's World: Bullying, Social Media, and Modern Challenges" equipped caregivers with real-life strategies to recognize warning signs, navigate online safety, set healthy boundaries, and foster confident communication.**
- **Teen Track: Led by student members of Hope Squad, "It's a Lot: Navigating Anxiety as a Teen Today" offered an authentic, peer-driven look at common adolescent stressors, how anxiety manifests in daily life, and effective ways young people can support one another.**

Lunch, Laughter, and Connection

Following a provided lunch at noon, families reconvened for an interactive afternoon session titled, "Learn, Laugh, Connect: Interactive Time for Teens and Caregivers/Parents." This high-energy wrap-up brought generations together through engaging activities designed to spark laughter and reinforce relationship-building.

Partnering for Student Success: Community Counseling Center Proudly Supports Ascent High School

For students navigating recovery, traditional high school environments can present unique and overwhelming challenges. Recognizing the need for a safe, supportive space where young people can pursue both their education and their personal well-being, Cape Girardeau Public Schools introduced Ascent High School—and Community Counseling Center (CCC) is honored to serve as a key partner in this life-changing initiative alongside other dedicated local health, educational, and community organizations.

Ascent High School is a state-accredited recovery high school designed to offer a standard academic curriculum within a supportive, sober environment for students in grades 9 through 12. Rather than facing the pressures of traditional hallways alone, students are provided with a dedicated sanctuary equipped with trauma-informed support, specialized counseling, and a community that treats recovery as a shared goal rather than a trigger.

Through our collaborative network, CCC helps bridge the vital gap between education and behavioral health, ensuring that participating students have access to the clinical expertise, mental health resources, and substance use support they need to thrive. At Ascent, students are not defined by past struggles; instead, they are empowered to focus on their futures, earn their diplomas, and build lasting resilience.

We are proud to stand alongside Cape Girardeau Public Schools and our fellow community partners in championing this innovative path forward, helping local youth discover that their health, education, and futures are worth investing in.

Celebrating Community Collaboration: Community Counseling Center Honored with SEMO's Agency Heart of Social Work Award

Community Counseling Center (CCC) is deeply honored to have received the Agency Heart of Social Work Award from the Southeast Missouri State University (SEMO) Department of Social Work on April 27, 2026.

Presented by Laura Bain-Selbo during the department's annual award ceremony and pinning event—which also featured remarks and coordination from Dr. Dana Branson and Dr. Abbie Nelson—this recognition highlights CCC's ongoing dedication to training the next generation of social work professionals and partnering closely with academic and community leaders.

As an organization deeply rooted in Bollinger, Cape Girardeau, Madison, Perry, and Ste. Genevieve counties, CCC relies on strong community partnerships to fulfill its mission of promoting personal growth, wellness, and hope. Collaborating with educational institutions like SEMO allows us to mentor passionate students, integrate evidence-based practices into community mental health, and ensure that individuals and families across Southeast Missouri have access to compassionate, high-quality care.

We are immensely proud of our team, our community partners, and our shared commitment to advancing the field of social work. Thank you to the SEMO Social Work Department for this wonderful recognition!

Pictured are (from left) presenter Laura Bain-Selbo; Savannah Musgrove, LCSW, Program Operations Director & Internship Coordinator; and Nic Barna, MSW, LCSW, Director of CPRC, receiving the Agency Heart of Social Work Award on behalf of CCC.

Community Counseling Center Equips Supervisors with "Courageous Conversations" Workshop

Community Counseling Center recently brought its leadership team together for a comprehensive quarterly supervisor workshop at the Jackson Civic Center, focusing on mastering "Courageous Conversations".

Led by human resources consultant Skye Mercer (MBA, SPHR, SHRM-SCP), the interactive, two-part session provided supervisors with practical frameworks, tools, and solo and small-group exercises designed to navigate challenging workplace dialogues, deliver and receive constructive feedback effectively, and foster stronger team cohesion.

A special thank you goes out to Skye Mercer for her expert facilitation, our dedicated staff for their active participation and continued commitment, the Jackson Civic Center for providing a wonderful venue, and Smokehouse 61 for the fantastic catering.

Skye Mercer, MBA, SPHR, SHRM-SCP
HR Consultant and Leadership Coach

Empowering the Community: Free Behavioral Health Trainings and Education Across Southeast Missouri

Community Counseling Center remains deeply committed to community education, offering crucial behavioral health trainings completely free of charge to community members throughout the region. These proactive programs equip individuals, schools, businesses, and local organizations with the practical skills needed to recognize mental health challenges and respond effectively in times of crisis.

Spotlight on Mental Health Awareness Month: MHFA and YMHFA Impacts

In recognition of Mental Health Awareness Month this past May, Community Counseling Center ramped up its outreach by offering specialized Mental Health First Aid (MHFA) and Youth Mental Health First Aid (YMHFA) courses led by expert facilitators Heather Williams and Rick Strait. These sessions successfully trained a combined total of community members.

Expanding Reach Through Ongoing QPR Suicide Prevention Trainings

Beyond the specialized May sessions, Community Counseling Center has consistently delivered Question, Persuade, Refer (QPR) suicide prevention gatekeeper trainings throughout the year to foster safer, more aware communities. CCC QPR trainers, Soni Lloyd, Julie Petzoldt, Tim Grogam, and Shawni Butler trained more than 150 community members on how to respond to someone who is experiencing suicidal thoughts.

Continuous Learning Through Our Community Education Program

While QPR and Mental Health First Aid form a cornerstone of these outreach efforts, they represent only a portion of the organization's broader educational scope. Community Counseling Center features an extensive, dedicated Community Education Program designed to empower community stakeholders and local groups with tailored knowledge.

A wide variety of presentation topics—ranging from workplace mental health and youth social media strategies to self-care, secondary trauma, and suicide prevention resources—are available to local schools, businesses, and organizations at no cost. To explore the full catalog of available programs or to request a presentation for your group, click the Community Education Program tab at www.cccntr.com.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Despite weather forcing the event indoors at Azalea Park in Fredericktown, the Madison County Health Department's "Tearing Down the Walls of Stigma" event drew a fantastic crowd on May 5, 2026. Community Counseling Center was proud to participate, with staff sharing vital behavioral health resources, educational materials, and support tools. A special highlight of the day was a well-received speaking presentation by Rick Strait, helping our community connect, learn, and break down barriers together.

Community Counseling Center staff (from left) Heather Williams, Rick Strait, James Reinbold, and Tracy Grimes at the Madison County "Tearing Down the Walls of Stigma" event in Fredericktown.

Catching the Wave of Wellness in Bollinger County

Community Counseling Center proudly joined over 30 health and wellness vendors at the Bollinger County Health Center's 2nd Annual Health Fair, "Catch the Wave of Wellness," held on April 7, 2026. Hosted indoors at the Bollinger County Health Center's Safe Room in Marble Hill, the vibrant community event brought essential healthcare resources, educational materials, and direct provider connections right to local residents. Staff members represented Community Counseling Center at their interactive booth, engaging with community members, sharing vital behavioral health resources, and handing out wellness tools.

Community Counseling Center staff members Rhonda Horrell (left) and a colleague connect with local residents at their resource table during the 2nd Annual Bollinger County Health Fair, "Catch the Wave of Wellness," held on April 7, 2026, at the Bollinger County Health Center in Marble Hill.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Honoring Freedom and Community:
Community Counseling Center at Cape Girardeau's Juneteenth Celebration

Ivers Square in downtown Cape Girardeau provided a vibrant and reflective setting for the Citywide Juneteenth Celebration, bringing community members together for a day filled with live entertainment, inspiring speakers, local vendors, and family-friendly activities.

Members of Community Counseling Center's C.L.U.E. Committee maintained an active presence throughout the day, hosting an engaging resource booth under the agency's blue tent to connect with attendees and share behavioral health resources. Visitors to the booth were welcomed by C.L.U.E. Committee members Linda Puchbauer, Dawn Marshall, and Soni Lloyd, who handed out a variety of Juneteenth-themed items, educational materials, and giveaways.

Juneteenth serves as a vital time to honor freedom, recognize the historical contributions and resilience of African Americans, and celebrate the shared strength of the community. Community Counseling Center is proud to participate in Cape Girardeau's Juneteenth traditions, fostering meaningful connections and reminding neighbors that support and resources are always close to home.

C.L.U.E. Committee member Soni Lloyd greets attendees at the Community Counseling Center booth during the Juneteenth celebration.

Community Counseling Center C.L.U.E. Committee members Linda Puchbauer (left) and Dawn Marshall (right) staff the agency's resource booth during the Citywide Juneteenth Celebration at Ivers Square in Cape Girardeau.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Community Counseling Center staff members Dawn Marshall (left) and Crystal Lyerla (right) dress up as cheerful clowns to hand out positive mental health temporary tattoos at their carnival-themed booth during the 2nd Annual "Better U Bash" on April 18, 2026, at the Shawnee Park Center.

Community Counseling Center Connection Street Outreach staff members Cara Johnson (left) and Laci Poole (right) channel classic mime style while hosting the face painting station at the 2nd Annual "Better U Bash" on April 18, 2026, at the Shawnee Park Center.

Under the Big Top: Community Counseling Center Joins the 2nd Annual "Better U Bash"

The Shawnee Park Center transformed into a vibrant circus wonderland on April 18, 2026, for the 2nd Annual "Better U Bash" hosted by the Healthy Communities Coalition. Embracing this year's "Under the Big Top" theme, local families enjoyed a fun-filled day of games, health resources, and interactive community exhibits.

Community Counseling Center staff joined the festivities in full circus costume, bringing smiles and valuable behavioral health engagement to attendees. Alongside the agency's main tables featuring positive mental health temporary tattoos and resilience resources, Community Counseling Center's Connection Street Outreach team delighted families with vibrant face painting throughout the event.

Community Counseling Center Fosters Growth at "Day in the Park with Green Bear"

Community Counseling Center representatives Kristie Miller and Crystal Lyerla welcomed families and community members during the "Day in the Park with Green Bear" event on Saturday, April 25, 2026, held in the parking lot by Shelter 20 at Cape County Park South. Living up to the tradition of this well-attended annual gathering, the duo hosted an interactive booth where attendees had the exciting opportunity to pick a pot, choose seeds, and plant something to grow.

Community Counseling Center representatives Kristie Miller (left) and Crystal Lyerla (right) pose by their interactive booth at the "Day in the Park with Green Bear" event on Saturday, April 25, 2026, at Cape County Park South, where they invited attendees to pick out a pot and seeds to grow something of their own.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Stepping into Kindness: Community Counseling Center Celebrates Mayfest in Downtown Perryville

The heart of downtown Perryville came alive for Mayfest as crowds gathered around the historic square for a weekend of community tradition, live music, and family-friendly festivities. Embracing the festival's vibrant spirit, the Community Counseling Center team joined the excitement by tossing candy to cheering spectators during the annual Mayfest parade. Positioned just off the main square where the festival's central activities unfolded, the agency welcomed community members to their newly located Perryville offices with a festive red, white, and blue storefront transformation and an interactive, oversized "Be the I in KIND" photo-op banner that invited visitors to step right into the frame and pose as part of the message.

Community Counseling Center staff members pose playfully in front of the agency's "Be the I in KIND" selfie banner during Perryville's Mayfest celebration; pictured from front to back are Leslie Kueker, Shawni Butler, Savannah Musgrove, and Taylor Rhoden.

Steps Toward Wellness: CCC Joins Perryville's "Courage in Motion" Event

Community Counseling Center joined fellow local providers at the Veterans Memorial Pavilion in Perryville City Park for the "Courage in Motion – Because Every Step Counts" event, hosted by New Life Mission Inn. Bringing clients from the agency's PSR program along for the morning, the team set up a resource booth to connect with community members and support regional mental health awareness efforts. Though attendance was modest, the gathering offered a meaningful opportunity to share resources, walk alongside neighbors, and champion wellness throughout Perry County.

CCC staff member Savannah Musgrove staffs the agency's resource table at the "Courage in Motion" mental health awareness walk and community event at Perryville City Park.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Blooming Festivities: CCC Takes Part in the 64th Annual Azalea Festival

The 64th annual Azalea Festival brought bright spring weather to downtown Fredericktown and Azalea Park, welcoming crowds to celebrate the community's rich traditions. Among the active participants, the Community Counseling Center team joined the weekend's festivities, making a vibrant splash both on the parade route and in the festival marketplace. Staff members drove the CCC Marketing van and tossed candy to eager parade-goers, bringing high energy to the procession. At their interactive booth, representatives connected with community members by offering behavioral health resources, CCC swag, and a popular hands-on planting station where visitors could pick a pot and select a variety of flower seeds to start their own gardens.

Community Counseling Center staff engage with festivalgoers at their booth during the 64th annual Azalea Festival in Fredericktown, offering behavioral health resources, CCC swag, and an interactive flower seed and potting station.

Community Counseling Center team members gear up with bags of candy by the CCC Marketing van ahead of the traditional Azalea Festival parade on Sunday afternoon.

Community Counseling Center staff members enjoy the ride inside the CCC Marketing van while participating in the Azalea Festival parade.

Trauma-Informed Collaboration: Community Counseling Center at the CARE Symposium

The Century Casino Event Center in Cape Girardeau served as the gathering place for the CARE Symposium on June 9, 2026, bringing together regional professionals, educators, faith leaders, law enforcement, and advocates to advance crucial mental well-being and trauma awareness. Hosted by the Gibson Center, the event's overarching goal centered on preparing and equipping local communities to foster mental health and resilience among adolescents and young adults.

Attendees engaged in dynamic keynote presentations alongside specialized breakout sessions. These sessions focused on key objectives such as empowering participants with effective behavioral crisis prevention and intervention tools, understanding the effects of trauma on youth behavior, and promoting strategies for adolescent mentorship and resilience.

Community Counseling Center maintained an active presence throughout the day's programming in support of these vital initiatives. Staff member Shawna Legrand lent her expertise to a panel discussion, while Kyle Schott hosted the agency's vendor table. In addition to providing the community with information to access local behavioral health resources, the team curated gift basket as a door prize.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Elegance and Community Connection: Community Counseling Center Hosts Table at Bollinger County Ladies' Tea Party

The Mayfield Event Center in Marble Hill provided a charming backdrop for the Bollinger County Ladies' Tea Party on Saturday, June 13, 2026. Hosted by the Bollinger County Chamber of Commerce, the sold-out afternoon celebration brought together community members for an elegant gathering featuring tea, conversation, and a special keynote address by Teri Villa Callahan, co-owner of 2nd Time Around. Embracing the spirit of community pride and connection, Community Counseling Center proudly sponsored and decorated a vibrant table for the event. Reminding everyone that meaningful connection fosters resilience and reminds us we never walk alone, the beautifully styled setting featured a sage green table runner, woven placemats, delicate floral arrangements, and personalized place settings alongside thoughtful gift bags for guests. Attendees enjoyed a delightful afternoon of shared conversation and treats, celebrating the local traditions and supportive relationships that strengthen Bollinger County.

Connecting Community and Wellness: Community Counseling Center at the 20th Annual Resource Fair

The Optimist Ball Park in Marble Hill served as a lively gathering space on Friday, June 5, 2026, as local families and advocates came together for the 20th Annual Resource Fair, which also celebrated the 30th anniversary of the Bollinger County Children & Youth Issues Coalition.

Community Counseling Center joined the milestone celebration with an engaging booth set up under the agency's blue tent. Alongside providing vital behavioral health resource information to attendees, the team added a fun and interactive touch by offering free, mental health-related temporary tattoos. Events like these highlight the power of local partnerships in building a supportive network where everyone in Bollinger County knows they have access to care and resources.

Community Outreach & Involvement

CCC has been actively engaged in our communities over the past couple of months:

Community Counseling Center staff members Kristie Miller (left) and Dawn Marshall (right) staff the agency's booth at Pride in the Park.

Members of the Community Counseling Center team and community members gather at the agency's resource booth during Cape Girardeau Pride in the Park.

Fostering Inclusion: Community Counseling Center at Cape Girardeau Pride in the Park

Inclusion is at the heart of what we do at Community Counseling Center. This past Sunday, our C.L.U.E. committee was proud to participate in the 2026 Cape Girardeau Pride in the Park event. By engaging with the community at gatherings like these, we gain valuable insight into how we can better support the needs of all our consumers through inclusive practices and empathetic care.

We are so grateful for the opportunity to have shared resources, met so many wonderful people, and celebrated the diversity that makes our community stronger. Thank you, Cape Girardeau!

Swinging for Support: CCC Sponsors the 23rd Annual Friends Golf Classic

The Ste. Genevieve Golf Club set the stage for the 23rd Annual Friends Golf Classic on Friday, June 26, 2026, welcoming golfers and supporters for a day on the course in support of the Friends of SGCMH. CCC proudly supported the event as an Eagle-level sponsor, a contribution that included a team entry for four players. Team members gathered on the course beside the agency's sponsored banner, enjoying a fantastic day of fellowship, friendly competition, and community support. The tournament featured a 9 a.m. registration followed by a 10 a.m. shotgun start, with box lunch, steak dinner, and awards rounding out the day's festivities.

Team members pose proudly by the Community Counseling Center banner at the 23rd Annual Friends Golf Classic at Ste. Genevieve Golf Club.

Make a real difference

in our community's mental health. Support the Community Counseling Center Foundation.

The Foundation raises money to provide resources that go beyond the Community Counseling Center's (CCC) regular budget, state appropriations, and other funding sources. These are things CCC wouldn't be able to provide without the Foundation's help.

Serving Cape Girardeau, Bollinger, Perry, Ste. Genevieve & Madison Counties.

CCC Community Counseling Center Foundation

Some examples of how we help:

Funding goes beyond the CCC's regular budget to provide extras like:

- New interventions for school counseling and outpatient therapy.
- Essential items for at-risk youth through street outreach.
- Household items for clients transitioning from residential care.
- Activities and Christmas gifts for residential clients.
- Security improvements for residential facilities.
- Community outreach and awareness initiatives.

Every donation helps provide Southeast Missouri residents with access to mental health care and the tools they need to thrive.

Let's come together to offer hope, promote healing and support those who need it most.

Will you do something *today* that will change someone's *every day?*

Join Us!

Scan the QR Code to learn how your contribution will change lives.

Employee of the (3rd) Quarter Announcements

Thank you & Congratulations

Ste. Genevieve – Jacque Gearhart

In June, Jacque will be with CCC for 5 years. Jacque was hired as support staff, and when the last Medical Records staff retired, she was promoted to holding that position as well. She manages to juggle both positions easily and professionally. When asked what she loves most about her job here. She stated she enjoys working alongside her coworkers and loves both jobs she does in this office. She likes being able to switch up her time between them. Jacque's hobbies are going to St. Louis Cardinal games and watching the KC Chief's during football season. She also enjoys swimming in the summer and going to the zoo. And, in our office, we know she enjoys shopping at QVC. On the weekends, Jacque relaxes by watching her favorite show, The Pitt on HBO. Jacque was nominated for EOTQ for several reasons. "She is very knowledgeable and helps her coworkers by being the extra set of eyes that can find the most minor mistakes". "She is excellent with teamwork, taking on half of the responsibilities of registrations and annual updates". "She steps up when the office is need of help". "Jacque is someone her peers can depend on for anything". When April and Gerri were out sick for a week, Jacque stepped up and put in long hours, flying solo, even on provider days. She never had a complaint and simply did what was needed. She is very appreciated here in Ste. Gen.

Cape Girardeau County – Jackie Shaw

In August, Jackie will be celebrating 4 years with Community Counseling Center, and in that time, she's made a huge impact. She works closely with clients to help them understand their coverage options and navigate financial barriers. Her patience, kindness, and willingness to go the extra mile don't go unnoticed—they make a real difference for the people we serve. Jackie was nominated with the following recognition: "Jackie doesn't stop at offering the bare minimum services to our clients. She goes above and beyond to research their needs and what CCC can offer them. She is an awesome advocate for the clients she works with." Beyond her work with clients, Jackie is also a great team player. She's always willing to help, share what she knows, and support others whenever needed. Even with a busy workload (and lots of moving pieces in her role), she keeps a positive attitude and shows up ready to help every day. When asked what she enjoys most about working at CCC, Jackie said it's her coworkers and being able to help clients when they need it most—and that really shows in everything she does.

Employee of the (3rd) Quarter cont.

Madison County - Angie Silvey

Angie was nominated because "Angie goes above and beyond in caring for the needs of her clients while ensuring she holds to the principals of CCC. She is always there to help her team whether it be for collaboration of care for the clients, support on a tough case or just a hug. She is amazing". Also, she "has been a pillar to many clients that are struggling with Co-Occurring, substance use, and in some instances life changing medical decisions. She will be there for the client as a support, help them process and encourage them, while helping them gain a brighter future. She helps find resources for client's needs, or collaborates with CPRC Team, or other programs for client's needs to ensure her clients do not go without".

Angie has worked at CCC for 9 years and all of these years she has worked in the Integrated Treatment for Co-Occurring Disorders Program in the Fredericktown Office.

When asked what she loves about working at CCC, she said she loves working with the staff and feels like they are more like family. She also stated that she likes "being in the trenches" with the clients and helping them see a different perspective than they currently hold, specifically being able to help them see hope. In her free time, she loves spending time with her grandbabies

Bollinger County – Kristen Long

Kristen has been with CCC for 6½ years. She started working with PSR and then moved into a caseworker position in Bollinger County and has been in this position for almost 5 years. Kristen is very knowledgeable and does well in her position. She takes pride in the work that she does and is one of the best advocates for her clients. When asked what she likes about working at CCC, Kristen stated, "The people I work alongside. My coworkers are the only people who truly understand what it's like to work with this type of clientele, and that shared experience creates a strong sense of support and teamwork. I also find a lot of meaning in making a difference in others' lives, often being one of the few people who consistently check in on them each week. It's incredibly rewarding to see the progress they make over time and to be able to serve as their supporter and advocate throughout that journey." Kristen's enjoys spending time with her three boys and her fiancé, especially while they're planning their wedding. She likes watching TikToks, reality TV, and documentaries, and just lounging around the house to recharge. She also enjoys taking the kids out to the farm to look at cows and getting that time together outside. This is what others had to say when they nominated Kristen, "Kristen is a hard worker who truly cares about what she does. Kristen goes above and beyond to assist clients with their treatment plan and she also goes beyond to help fellow co-workers. Not only does she take her career seriously when working with consumers at the RCFs, I feel she represents CCC with dignity and respect when interacting with consumers and their families in the community. Kristen is extremely helpful to other staff members, regardless of what department they work in."

Employee of the (3rd) Quarter cont.

Perry County – Taylor Vernon

Taylor has been with the agency and the Clustered Apartment Program for nearly 7.5 years as a Supportive Housing Worker. She works with clients in Perryville, Ste. Genevieve, and Fredericktown.

She was nominated for her genuine commitment to client care and for always going the extra mile to help clients access resources in their communities. One coworker highlighted Taylor's dedication when she went above and beyond to help a client navigate public transit to ensure follow up on healthcare needs. She then followed up to confirm that the client was able to access resources for critical appointments.

Taylor is a true team player. When unexpected situations arise, she willingly adjusts her schedule to make sure clients are supported, not only in their homes, but also in staying connected to services and appointments within the community. Her coworkers shared the following:

"Taylor is a valuable member of any TX team by showing commitment to helping clients."

"She is more than willing to assist with tasks that clients are working on and collaborates with the TX team to ensure completion and delivery of care."

"She proactively works with clients to help connect them to resources."

Taylor does not just talk about caring for clients. She shows it. She has even joined one of our clustered clients for daily walks around the apartments to help improve their health and overall quality of life.

Taylor truly cares about the people she works with and consistently ensures their needs are met. We are grateful for her dedication and the positive impact she makes every day.

Cape Girardeau County – Wendy West

Wendy has dedicated 12 years to CCC as a CPS and has made a lasting impact in Peer Support Services. She loves working here because CCC truly cares for clients, and she values being part of their wellness journey. Despite the obstacles she faces, Wendy consistently shows up for her peers with support, compassion, and dedication—her commitment does not go unnoticed. Outside of work, Wendy enjoys painting, reading (especially fiction—she's a Nicholas Sparks fan), crocheting, and spending time with her family, especially her 10-month-old grandson.

CCC
Community Counseling Center

WE'RE HIRING!

Questions? Email us!
employment@cccntr.com

CCC Recruiting Team

Community Counseling Center
63 Doctor's Park
Cape Girardeau, MO 63703
573-339-6110
employment@cccntr.com

SCAN TO APPLY

Community Counseling Center is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability status, protected veteran status, or any other characteristic protected by law.

Community Counseling Center Director of Recruitment and Hiring Kristie Miller (right) is joined by a colleague at the agency's recruitment booth during the 2nd Annual Healthcare Career Fair at the Cape Girardeau Career & Technology Center (CTC) on May 26, 2026.

Contact Us

402 S. Silver Springs Rd.
Cape Girardeau, MO 63703
(573) 334-1100

309 Garrett St.
Fredericktown, MO 63645
(573) 783-4104

103 El Nathan Drive
Marble Hill, MO 63764
(573) 238-1027

120 N. Jackson St.
Perryville, MO 63775
(573) 547-8305

820 Park Drive
Ste. Genevieve, MO 63670
(573) 883-7407

988 SUICIDE & CRISIS LIFELINE

CCC

Follow Us!

You can find us on the follow sites: