Notifying the Public of Rights under Title VI

Community Counseling Center posts Title VI notices on our agency's website, in public areas of our agency, and on our paratransit vehicles.

Community Counseling Center operates its programs and services without regard to race, color, or national origin, disability, age, income status, or LEP, in accordance with Title VI of the Civil Rights Act of 1964.

For more information on the Community Counseling Center's Title VI program, and the procedures to file a complaint, contact the Corporate Compliance Officer at 573-334-1100 or visit our administrative office at 402 S. Silver Springs Road, Cape Girardeau. You may visit our website at www.cccntr.com.

If you believe you have been discriminated against on the basis of race, color, or national origin by Community Counseling Center, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form. The complaint form can be downloaded from www.cccntr.com or by requesting a copy from the Corporate Compliance Officer.

To obtain additional information about your rights under Title VI, contact: Corporate Compliance Officer.

How to file a Title VI complaint with Community Counseling Center

1. **Mail completed form to:**
   Corporate Compliance Officer
   Community Counseling Center
   402 S. Silver Springs Rd.
   Cape Girardeau, MO 63703
   Phone: 573-334-1100

2. In addition to the complaint process at Community Counseling Center, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust St. Suite 404, Kansas City, Missouri 64106.

3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.

4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact 573-334-1100.

Rev 7/2025